

Abbey MAT



Overview

- Abbey MAT consists of eight schools with 4,000 students. Schools Broadband provides connectivity, security and filtering to all eight schools.
- The MAT previously had no phone system infrastructure.
- David Ryder, Director of IT for Abbey MAT was looking for a scalable VoIP solution with features that would allow schools to benefit from easy call-handling and greater operational efficiencies.

Our Approach

Schools Broadband proposed My School Phone, using Yealink handsets, tailoring the schools' user requirements from the range of handsets available. The system and each handset are configured to the users' requirements, with access to system features for easier call handling and operational efficiencies. Connectivity is supplied via a Schools Broadband internet connection which guarantees quality of service for the schools' phone users.

Outcome

Following rigorous testing and a successful trial period, Schools Broadband was selected as Abbey MAT's provider for VoIP for four school sites, and David plans to move the rest of the schools over to the service too. He has also overseen the implementation of Schools Broadband and VoIP services at a school outside of the trust.



It's a great platform. Having looked at other systems in the marketplace, we believe that Schools Broadband's VoIP solution provides the best value for our schools' requirements. Our phone infrastructure runs itself, it's very easy to manage.

Its scalability means we can continue to easily add other school sites to the network, and we plan to do so over the coming months. The significant cost savings we've made have easily covered hardware costs and we continue to benefit from monthly line-rental savings with the call bundle solutions available. We would definitely recommend Schools Broadband to other schools and MATs looking for a VoIP service provider.

David Ryder, Director of IT for Abbey MAT



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